


CERTIFICATE

No.: S 001235

The Austrian Standards plus GmbH (certification body in accordance with ISO/IEC 17065) issues this certificate.

Holder of certificate:	PJSC "ROSTELECOM" 15 Dostoevskogo St., 191002 Saint Petersburg, Russian Federation
Scope:	Site 1: Omsk 3 Gertsena St. Omsk, Russian Federation Site 2: Lipetsk 5 Plekhanova St. Lipetsk, Russian Federation Site 3: Cherepovets 27 Lomonosova St. Cherepovets, Russian Federation Site 4: Kirov 33 Mendeleeva St. Kirov, Russian Federation Site 5: Yekaterinburg 56a Industrii St. Yekaterinburg, Russian Federation Site 6: Rostov-on-Don 49 Gazetnyi Lane Rostov-on-Don, Russian Federation
Standard(s):	ISO 18295-1:2017-07 <i>Customer contact centres - Part 1: Requirements for customer contact centres</i> This certificate attests the conformity of the service listed with the requirements of the standard referenced.
Service:	Customer Contact Center Services First line support Contact Center for B2B segment.
Mark of conformity:	This certificate entitles the holder of the certificate to use the following conformity mark: 
Date of issue:	2021-05-12
Date of initial issue:	2021-05-12
Date of expiry:	2027-05-12

Dr. Peter Jonas
Director Certification