

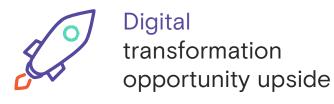




market
leader
in Broadband &
IPTV in Russia

market
leader
in Data centres
& laaS in Russia

growth
in mobile market
by Tele2 Russia







Attractive dividend policy based on FCF

Key financials

RUB bn	2019	1q19	1q20	yoy
Revenue	475.8	110.2	121.6	10.3%
OIBDA	170.8	41.9	47.1	12.5%
OIBDA margin, %	35.9%	38.0%	38.7%	0.7 pp
Net profit	22.7	7.7	7.7	0.6%
Net profit margin, %	4.8%	7.0%	6.3%	-0.6 pp
Free cash flow	33.5	-15.5	-5.9	9.6
CAPEX excl. state programms	105.7	25.7	22.0	-14.6%
CAPEX / Revenue excl. state programms	22.2%	23.4%	18.1%	-5.3 pp
Net debt	333.0	333.9	392.8	17.6%
Net debt / OIBDA	1.9	2.1	2.2	0.1

Note: In accordance with the accounting policy of the Group, the acquisition of Tele2 Russia has been recognized as a business combination under common control. According to this method the merger of businesses arising from a transfer of entity stakes under common control of the Group's shareholders, is presented as if the merger took place in the earliest period of the statements, or, if later, effective from the date that common control was put into effect; for this purpose comparatives are revised. Rostelecom's consolidated financial statements for 2019 have therefore been revised to incorporate Tele2 Russia's performance as if the acquisition had been completed on 1 January 2019.

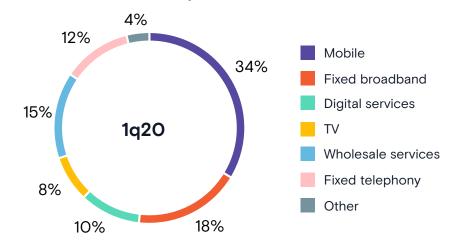




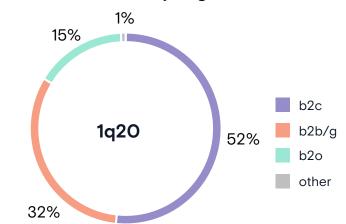
Revenue structure by services (RUB bn)

Total revenue	475.8	110.2	121.6	10.3%
Other	21.1	4.1	4.7	15.4%
Fixed telephony	60.8	15.9	14.2	-10.5%
Wholesale	69.7	17.0	17.8	4.5%
TV	48.5	9.3	9.5	1.7%
Digital services	37.4	7.7	12.5	62.7%
Fixed broadband	84.5	21.0	22.0	4.5%
Mobile services	153.8	35.2	41.0	16.3%
RUB bn	2019	1q19	1q20	yoy





Revenue structure by segments



Strategic priorities



#1

Strengthening leadership in the Russian telecom market & ongoing transformation into digital services provider **FMC**

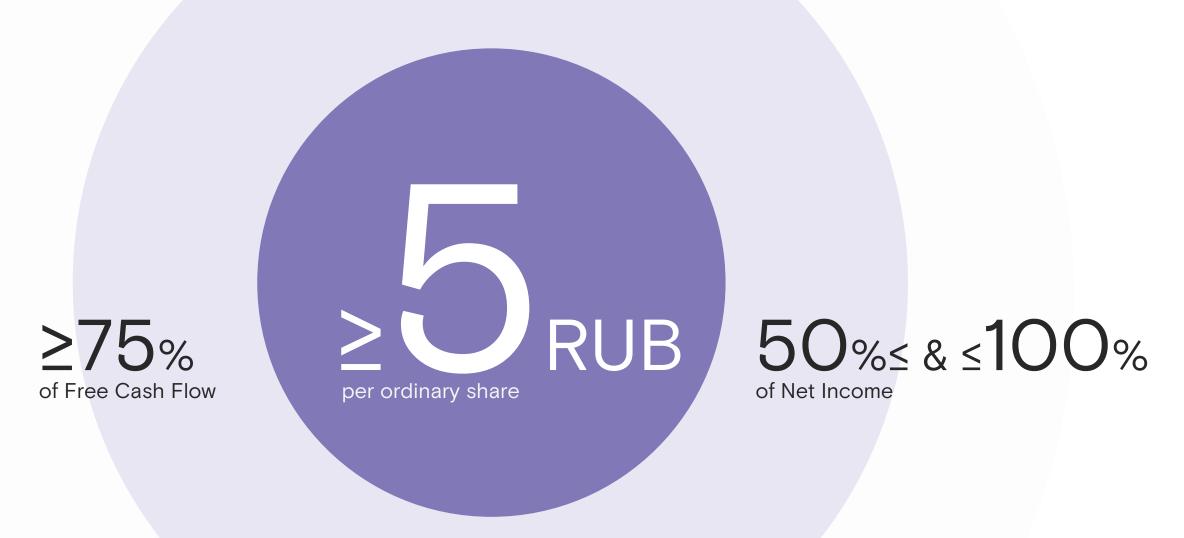
Maximizing value from fixed to mobile convergence and unlocking synergies

5G

Creating a best positioned platform for effective 5G deployment

Attractive dividend policy for 2018-2020





ESG highlights



Environment



Social



Governance



14%

reduction in Direct and Indirect GHG emissions over 3 years

42%

of female employees

91%

of non-executive directors (2)

25%

reduction in water consumption over 3 years

7%

increase in employee productivity

≥75%

of FCF distributed on dividends according to dividend policy

19%

reduction in electricity consumption over 3 years

56%

of employees had training in 2019 (1)

29%

free float

160

expenditures on environmental programs in 2019

773

RUB mn

health & safety expenses in 2019

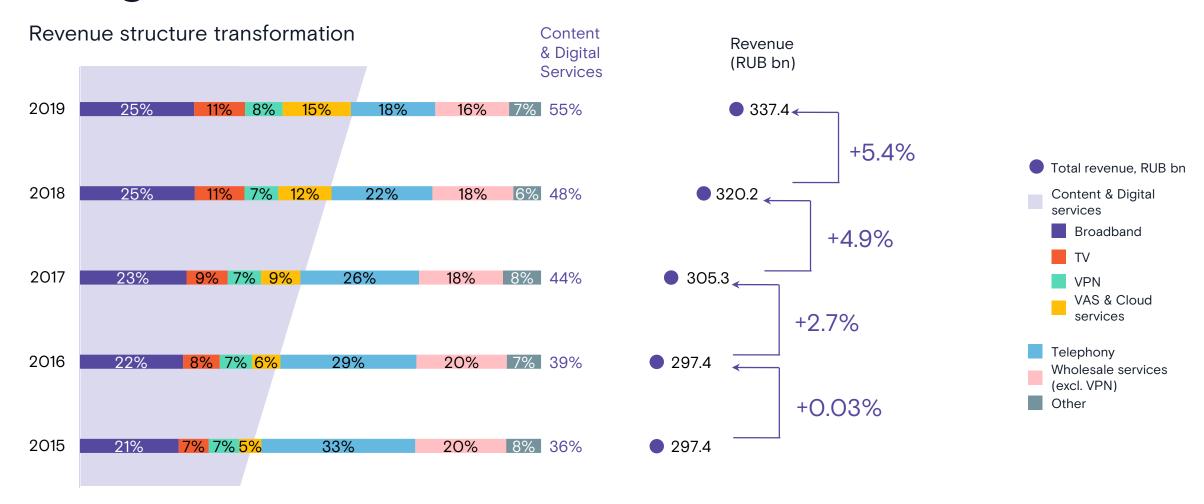
1 ordinary = 1 vote share

Notes: data for FY 2019. (1) Data for PJSC Rostelecom not including subsidiaries. (2) Including independent directors.

Core digital connectivity

Transforming the fixed-line business into provider of digital services





Leadership in core market of broadband services



12.2 mn broadband b2c subscribers

41% market share in broadband b2c (1)

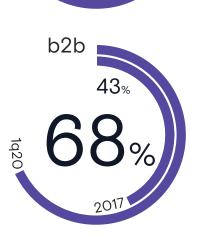
36.6 mn households covered by fibre (out of 55 mn in Russia)

Broadband subscribers connected by fibre



38% market share in broadband b2b (1)

25.8 Tb/s backbone network capacity



Unique proposition of pay TV services



10.5 mn pay TV subscribers

36% market share in pay TV for b2c (1)

36% imarket share in pay TV for b2b (2)

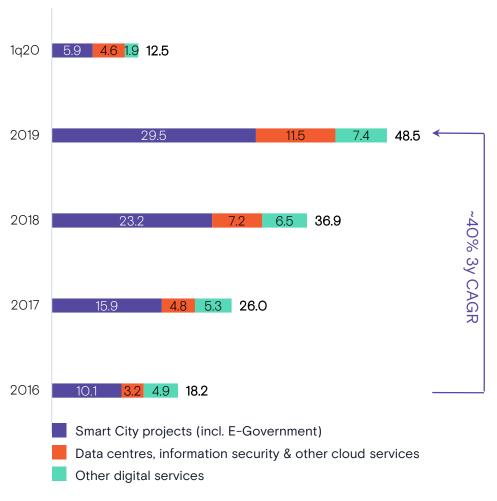
incl.

73% market share in IPTV (1)

Digital services as the key revenue driver



Digital services revenue structure (1)



Leadership in digital markets

26%

Market share in data centres by rack capacity (2)

22%

Market share in PBX by client base (3)

27%

Market share in cloud video-surveillance for b2b by cameras (4)

34% ...

Market share in Free Calls (8 800) by revenue

Notes: (1) The revenue structure was updated starting 2020. VAS and Clouds was renamed to Digital Services with some adjustments and immaterial reclasses within the revenue lines. 2019 was therefore restated for comparison reason. The data for 2016-2018 is shown as it was disclosed historically. (2) iKS-Consulting data for 2019. (4) Telecom Daily for 2019.

Active development of Smart City projects



2019

+50%

Revenue growth yoy from Smart City projects (1)

Revenue (RUB bn)



>250k
Video cameras installed in 9 regions

230k
Metering devices
installed

3.1k

complexes of photo and video recording of traffic violations in 47 regions

56

Regions covered by 112 Hot Line system 80

Weight-dimensional control systems installed in 18 regions

Fast-growing data centres and cloud services



2019

Rack capacity following
DataLine acquisition in 2020
– player #1 in the market

1q20

Revenue growth

+92%

2.8x from Virtual data centres

+46%

Note: (1) Revenue for 2019 does not include DataLine.

Rapid expansion of information security services



2019

2.4x Revenue growth from information security services

1.1 mn Cyberattacks repelled in 2019

(40k servers and 12k

(40k servers and 1.2k services under constant protection)

86.7 bn Daily average security events

>2k Clients across Russia

Delivering on 'Digital Economy' program & other state projects



Settlements connected under the Bridging the Digital Divide project (85k km fibre optic completed)

BDD project financials 2015-2019 (1), RUB bn



Target-2024: 14k settlements

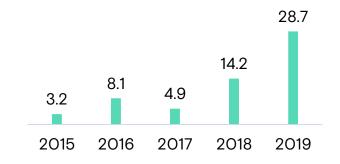
Users of the state Eservices portal with a verified account (100 mn registered overall)

Socially significant objects connected to high speed Internet

Objects of Federal State Unitary **Enterprise "Russian Television** and Radio Broadcasting Network" connected

(9.4k km fibre optic completed)

Cash CAPEX for state programmes (2)



Notes: (1) Operating income is state-funded and is reported under 'other operating income'. (2) The state programmes for this context mean specialised projects / programmes commissioned by the state and sponsored from the state budget, namely the "Bridging Digital Divide", programme for connecting medical institutions to the Internet, network construction projects directly funded by government subsidies.

Mobile business



Becoming the largest integrated services provider through consolidation of Tele2 Russia



Best historical dynamics of the mobile arm...



Solid growth in subscriber base with the best NPS in the industry (1)

(44% with margin > 10 p.p. from nearest competitor)

+2_{p.p.}

Market share increase over 3 years, subscriber base - 45 mn

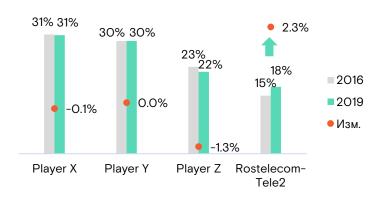
Fastest growing LTE network:

7x growth over 3 years

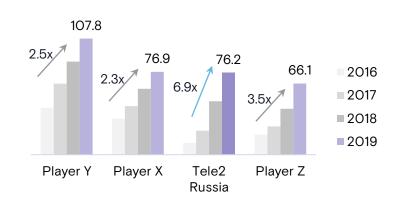
Subscriber base, mn



Market share dynamics of mobile operators in Russia (2)



LTE base stations, k (3)



... backed up by outstanding financial results



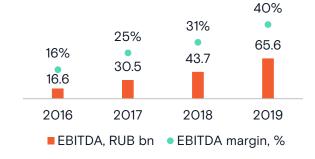
Highest revenue growth in the industry

Revenue, RUB bn



Strong growth in profitability and net profit

EBITDA

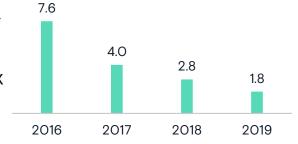


Net profit, RUB bn

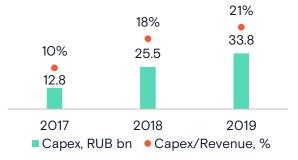


Improving leverage amid accelerated network development

Net debt / EBITDA reported, x



CAPEX



Solid growth in mobile business in 1q20



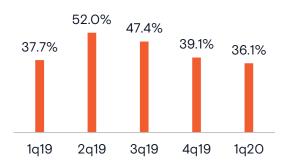
Revenue growth from mobile services

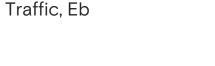
+16.3% - +36.1% Growth in active mobile Internet users

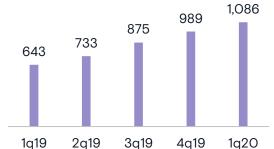
Increase in data traffic

Decrease in quarterly churn

Growth in active users of mobile Internet, %







Churn, %



Our markets

Leading positions in the broadband market



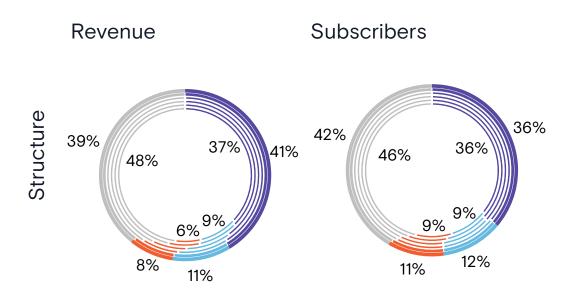


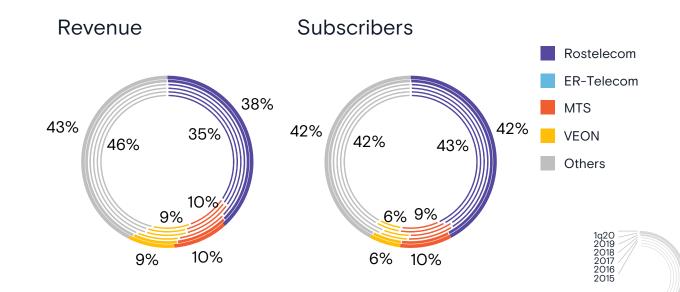
147 RUB bn

33.6 mn subscribers

b2b

56 RUB bn 1.8 mn subscribers





Notes: (1) Source: data from TMT-Consulting.

23

Strong expansion in the pay TV market

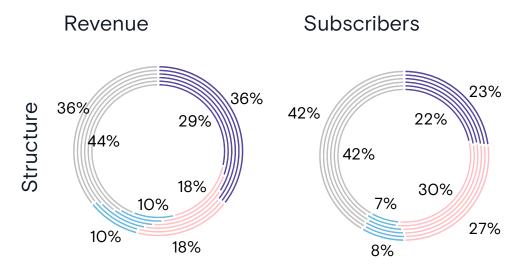


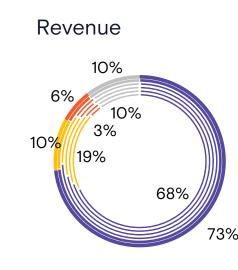


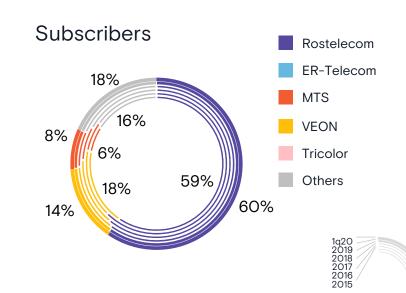
105 RUB bn 45.4 mn subscribers

incl. IPTV

32 RUB bn 9.5 mn subscribers



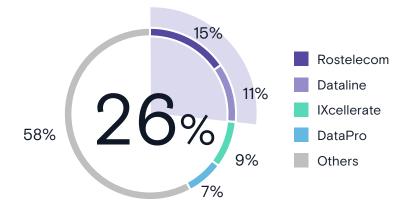






Data centres

36 RUB bn
Data centers' market
size with up to 15%
CAGR 2019-2023f (1)

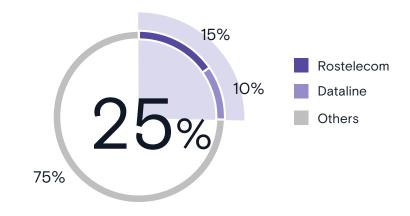


DataLine acquisition was completed in 2020

laaS

68 RUB bn

Cloud services' market size with 23% CAGR 2018-2022f, incl. laaS (26% of the market) with 29% CAGR (2)



Structure

Expansion in the mobile market



Mobile

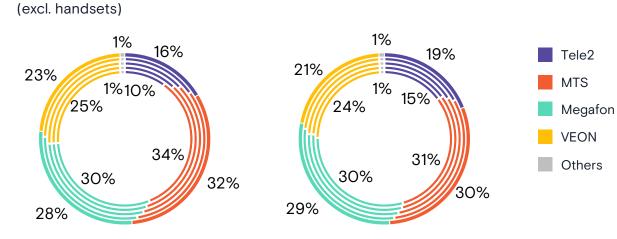
RUB bn

Revenue

260 mn



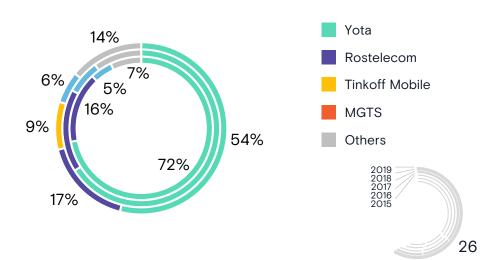




MVNO

subscribers

Subscribers in 2017-2019



Notes: (1) Source: TMT-Consulting reports.

Financial highlights

Solid financial performance



39%

1<mark>6</mark>%

1q20

38%

1q19

Impairment loss & other expenses

64%

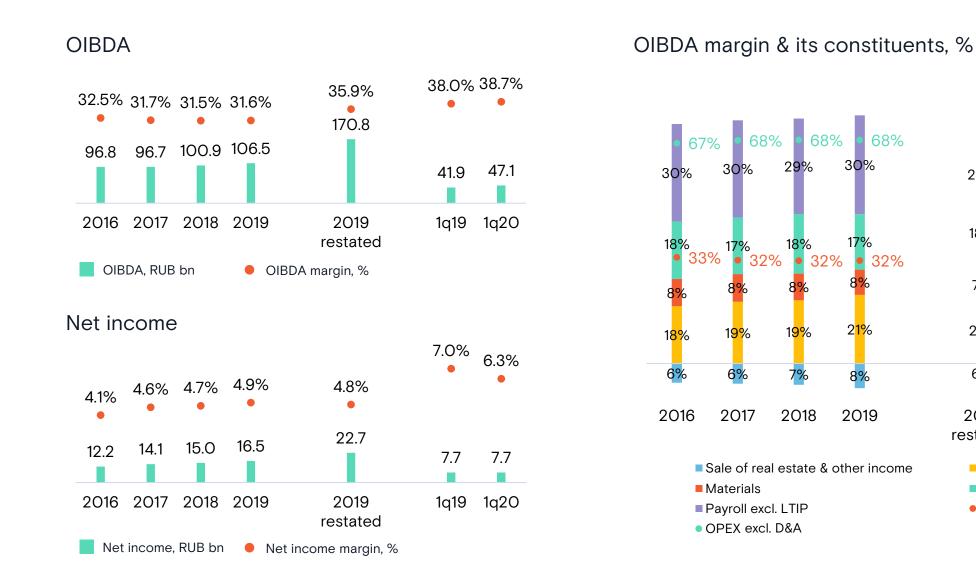
36%

2019

restated

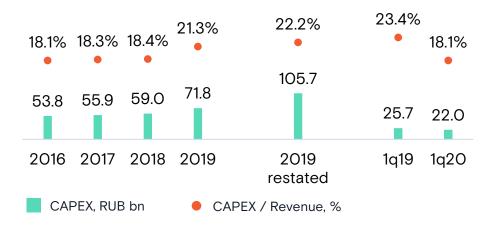
Interconnect

OIBDA margin



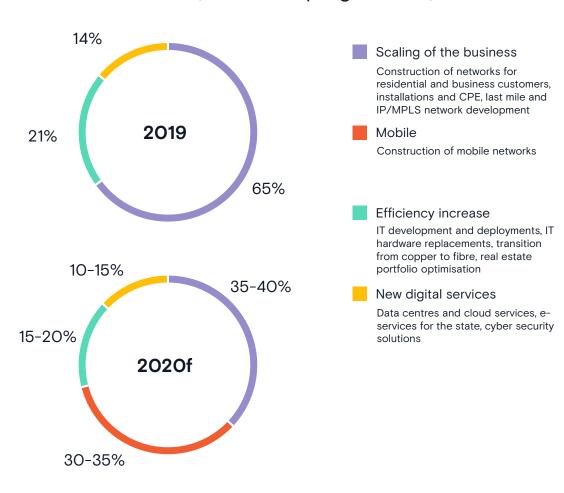
Capex & FCF dynamics

CAPEX excl. state programmes





CAPEX structure (excl. state programmes)



Increasing operating efficiency

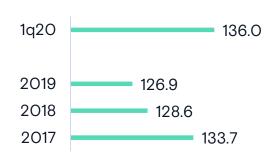


2019



Headcount optimization in 2019 (1)

Number of employees (k)







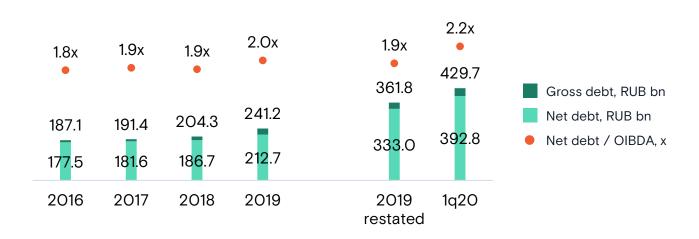


Includes 7.7 RUB bn from sale and 3.2 RUB bn from rent of real estate

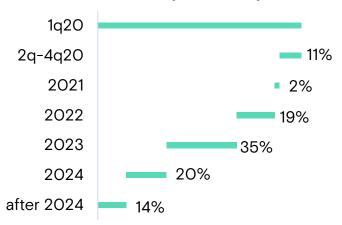
Stable leverage



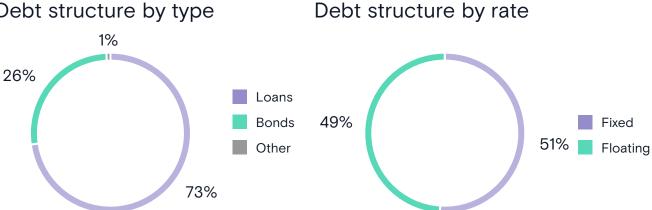
Gross & net debt



Debt structure by maturity







Currency



Ratings





2020 guidance



not including the acquisition of Tele2 Russia and DataLine

Revenue

OIBDA growth

Cash CAPEX

≥5%

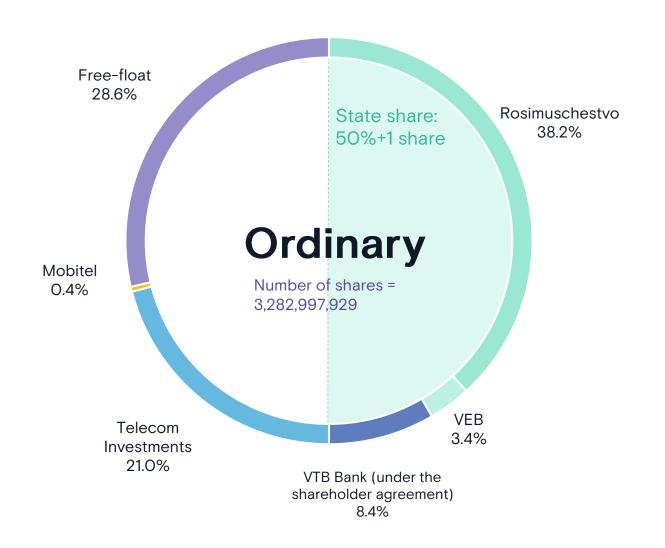
≥5%

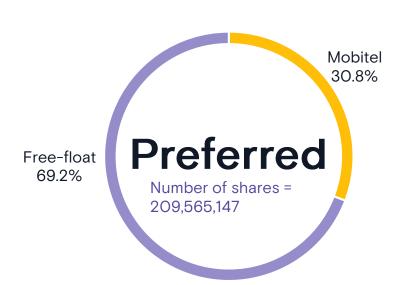
70-75 RUB bn (excl. sponsored state programmes)

The company will present revised guidance for 2020 under the new perimeter of consolidation over the coming reporting periods.

Ownership structure







Balance sheet

RUB bn	2016	2017	2018	2019	2019 restated	1q20	RUB bn	2016	2017	2018	2019	2019 restated	1q20
ASSETS							EQUITY AND LIABILITIES						
Non-current assets							Equity						
Property, plant and equipment	343.667	348.430	373.839	401.516	522.466	523.191	Share capital	0.093	0.093	0.093	0.093	0.093	0.095
Investment properties	0.181	0.159	0.172	0.181	0.181	0.152	Additional paid in capital	0.090	0.091	0.115	0.115		
Goodwill and other intangible assets	61.209	59.820	66.246	91.318	127.153	132.720	Treasury shares	(67.034)	(65.556)	(60.419)	(53.391)	(53.391)	(20.279)
Right of use assets			21.205	28.890	49.189	50.476	Retained earnings and other reserves	311.167	311.494	307.234	310.807	264.231	196.781
Trade and other accounts receivable	7.053	8.352	7.346	6.131	5.642	6.553	Total equity attributable to equity holders	244.316	246.122	247.023	257.624	210 933	176.597
Investment in associates and joint	68.352	65.879	69.982	72.850	8.892	9.096	of the Group						
ventures				72.000			Non-controlling interest	4.317	3.242	3.930	4.564	4.564	4.766
Other financial assets	0.797	1.600	1.950	2.667	2.667	4.116	Total equity	248.633	249.364	250.953	262.188	215.497	181.363
Other non-current assets	5.551	4.352	4.667	9.667	9.938	11.295							
Deferred tax assets		0.647	0.863	1.133	10.255	10.666	Non-current liabilities						
Contract assets			0.501	0.866	0.866	1.001	Loans and borrowings	124.510	166.660	174.371	219.319	280.570	374.903
Contract costs			12.323	12.774	14.647	15.108	Lease liabilities			16.855	24.349	42.355	43.653
Total non-current assets	486.810	489.239	559.094	627.993	751.896	764.374	Employee benefits	5.217	4.733	4.675	5.881	5.881	6.138
							Deferred tax liabilities	36.165	35.681	38.411	37.067	38.249	41.699
Current assets							Accounts payable and accrued expenses		2.233	3.090	4.671	1.486	1.509
Inventories	6.444	6.169	7.631	9.413	9.793	9.710	Contract liabilities					17.472	16.308
Contract assets			9.511	4.610	4.480	6.799	Provisions					4.418	4.683
Contract costs					0.920	0.728	Other non-current liabilities	7.097	6.383	21.142	32.990	19.052	20.289
Trade and other accounts receivable	45.884	47.813	44.189	45.988	49.179	54.407	Total non-current liabilities	172.989	215.690	258.544	324.277	409.484	509.182
Prepayments	2.166	3.455	4.380	5.618	7.845	7.536							
Prepaid income tax	1.957	0.159	0.984	0.821	0.868	3.395	Current liabilities						
Other financial assets	5.367	5.963	7.487	8.888	8.888	8.634	Loans and borrowings	62.595	24.712	29.908	21.873	81.277	54.775
Other current assets	2.151	2.619	2.856	4.640	6.264	5.321	Lease liabilities			4.791	5.593	9.971	10.671
Cash & cash equivalents	4.257	3.815	10.080	19.556	19.955	28.223	Accounts payable and accrued expenses	64.072	60.666	88.530	86.504	86.514	73.800
Asset classified as held for sale	0.646	0.997	0.554	0.749	0.749	0.790	Income tax payable		1.162	0.644	1.168	2.692	2.073
Total current assets	68.872	70.990	87.672	100.283	108.941	125.543	Contract liabilities					31.353	31.995
Total assets	555.682	560.229	646.766	728.276	860.837	889.917	Provisions					7.283	7.496
							Other financial liabilities					0.164	0.146
							Other current liabilities	7.393	8.635	13.396	26.673	16.603	18.417
							Total current liabilities	134.060	95.175	137.269	141.811	235.856	199.372
							Total equity and liabilities	555.682	560.229	646.766	728.276	860.837	889.917

Note: In accordance with the accounting policy of the Group, the acquisition of Tele2 Russia has been recognized as a business combination under common control. According to this method the merger of businesses arising from a transfer of entity stakes under common control of the Group's shareholders, is presented as if the merger took place in the earliest period of the statements, or, if later, effective from the date that common control was put into effect; for this purpose comparatives are revised. Rostelecom's consolidated financial statements for 2019 have therefore been revised to incorporate Tele2 Russia's performance as if the acquisition had been completed on 1 January 2019.

Profit & loss statement

RUB bn	2016	2017	2018	2019	2019 restated	1q2O	1q20/19
Revenue	297.446	305.329	320.239	337.421	475.752	121.613	10.3%
Operating expenses	(257.610)	(267.444)	(284.439)	(303.569)	(415.637)	(102.666)	9.8%
Wages, salaries, other benefits and payroll taxes	(90.340)	(93.381)	(97.350)	(106.193)	(119.822)	(32.190)	12.7%
Depreciation, amortization and impairment losses	(55.589)	(56.628)	(60.329)	(67.313)	(105.318)	(27.128)	13.3%
Interconnection charges	(52.161)	(52.762)	(58.293)	(57.151)	(85.506)	(21.289)	5.4%
Materials, utilities, repair and maintenance	(24.917)	(25.926)	(26.183)	(26.168)	(34.517)	(9.039)	7.7%
Gain/(Loss) on disposal of PPE and intangible assets	4.556	5.344	7.184	8.081	8.127	1.359	107.5%
Impairment loss of financial assets measured at amortised cost	(2.775)	(2.776)	(4.925)	(6.190)	(6.588)	(1.163)	-5.9%
Other operating income	12.948	13.444	13.673	17.359	20.434	5.657	25.0%
Other operating expense	(49.332)	(54.759)	(58.216)	(65.994)	(92.447)	(18.873)	15.6%
Operating profit	39.836	37.885	35.800	33.852	60.115	18.947	13.0%
Operating profit margin	13.4%	12.4%	11.2%	10.0%	12.6%	15.6%	
Share of net profit/(loss) of associates and joint ventures	(7.296)	(2.692)	(0.091)	1.971	(1.013)	0.166	-674.1%
Finance costs	(17.175)	(17.350)	(17.275)	(19.519)	(33.134)	(8.272)	2.7%
Other Investing and financial gain/(loss), net	1.061	0.941	1.602	1.779	1.301	0.646	6356.3%
Foreign exchange gain/(loss), net	O.515	0.122	(O.597)	0.438	1.095	(1.433)	-270.4%
Profit before income tax	16.941	18.906	19.439	18.521	28.364	10.054	5.5%
Income tax expense	(4.692)	(4.856)	(4.427)	(2.047)	(5.707)	(2.342)	25.8%
Net profit	12.249	14.050	15.012	16.474	22.657	7.712	0.6%
Net profit margin	4.1%	4.6%	4.7%	4.9%	4.8%	6.3%	

Note: In accordance with the accounting policy of the Group, the acquisition of Tele2 Russia has been recognized as a business combination under common control. According to this method the merger of businesses arising from a transfer of entity stakes under common control of the Group's shareholders, is presented as if the merger took place in the earliest period of the statements, or, if later, effective from the date that common control was put into effect; for this purpose comparatives are revised. Rostelecom's consolidated financial statements for 2019 have therefore been revised to incorporate Tele2 Russia's performance as if the acquisition had been completed on 1 January 2019.



RUB bn	2016	2017	2018	2019	2019 restated	1q20
Cash flows from operating activities						
Profit before income tax	16.941	18.906	19.439	18.521	28.364	10.054
Depreciation, amortization and impairment losses	55.589	56.628	60.329	67.313	105.318	27.128
Gain/(Loss) on disposal of PPE and intangible assets	(4.556)	(5.344)	(7.184)	(8.081)	(8.127)	(1.359)
Impairment loss of financial assets measured at amortised cost	2.775	2.776	4.057	6.190	6.588	1.163
(Gain)/Loss from associates and joint ventures	7.296	2.692	0.091	(1.971)	1.013	(0.166)
Finance costs excluding finance costs on employee benefit obligations	16.699	17.026	17.180	19.454	33.069	8.261
Other Investing and financial (gain)/loss, net	(1.061)	(0.941)	(1.602)	(1.779)	(1.301)	(0.646)
Foreign exchange (gain)/loss, net	(0.515)	(0.122)	0.597	(0.438)	(1.095)	1.433
Share-based motivation program	1.019	2.309	3.500	4.028	4.028	0.772
Changes in net working capital:	(8.608)	(1.637)	2.726	<i>18.532</i>	13.889	(19.686)
(Increase) / decrease in accounts receivable and contract assets	(3.941)	(5.078)	(8.634)	(0.809)	0.066	(9.378)
(Decrease) / increase in employee benefits	(0.561)	(0.066)	(0.353)	0.858	0.858	0.257
(Increase) / decrease in inventories	(2.351)	0.232	(1.414)	(1.678)	(1.569)	0.407
(Decrease) / increase in accounts payable, provisions and accrued expenses	1.376	3.963	13.377	14.502	11.460	(10.909)
(Increase) / decrease in other assets	(0.101)	(1.917)	(4.245)	(6.950)	(16.145)	(1.488)
(Decrease) / increase in other liabilities	(3.131)	1.229	3.995	12.609	19.219	1.425
Cash generated from operations	85.579	92.293	99.133	121.769	181.746	26.954
Interest paid	(18.410)	(17.548)	(18.174)	(19.597)	(33.171)	(7.430)
Income tax refund	4.391	1.825	0.230	0.693	0.693	0.007
Income tax paid	(4.383)	(4.801)	(3.945)	(3.444)	(5.065)	(2.497)
Net cash from operating activities	67.177	71.769	77.244	99.421	144.203	17.033
Cash flows from investing activities						
Purchase of PPE and intangible assets	(61.857)	(60.752)	(73.179)		(134.383)	(26.025)
Proceeds from sale of PPE and intangible assets	7.978	9.368	10.097	9.532	9.434	1.617
Acquisition of financial assets	(9.736)	(12.762)	(7.351)	(8.152)	(8.150)	(2.347)
Proceeds from disposals of financial assets	10.831	11.574	5.296	4.809	4.809	1.109
Interest received	1.029	0.637	0.589	0.798	0.693	0.199
Subsidy from Government		0.772	3.641	13.572	13.572	1.229
Dividends received	0.022	0.006	0.095	0.232	0.232	0.052
Purchase of subsidiaries and business, net of cash acquired	(2.438)	(O.218)	(4.064)	(23.009)	(23.009)	(113.366)
Proceeds from disposal of subsidiaries, net of cash disposed	(0.001)	0.347	0.080			
Acquisition of equity accounted investees	(2.778)	(2.430)	(4.386)	(0.544)	(0.544)	(0.025)
Net cash used in investing activities	(56.950)	(53.458)	(69.182)	(103.275)	(137.346)	(137.557)

RUB bn	2016	2017	2018	2019	2019 restated	1q20
Cash flows from financing activities						
Sale of treasury shares	0.157	0.001				
(Purchase) of treasury shares	(0.314)	(0.981)				
Issue of share capital						66.000
Proceeds from bank and corporate loans	655.190	522.157	579.949	555.802	615.808	342.307
Repayment of bank and corporate loans	(665.936)	(519.403)	(564.785)	(540.306)	(598.029)	(305.630)
Proceeds from bonds	15.000	20.000	10.000	25.000	25.000	30.000
Repayment of bonds	(2.734)	(20.642)	(11.209)	(7.389)	(12.204)	(0.004)
Repayment of promissory notes				(0.051)	(0.051)	
Repayment of vendor financing payable	(0.009)	(0.009)	(0.015)	(0.011)	(0.011)	(0.002)
Proceeds from / (repayment of) other non-	(0.001)	(0.007)	(0.001)			(0.007)
current financing liabilities	(0.001)	(0.007)	(0.001)			(0.007)
Proceeds from non-controlling shareholders			0.024			
of subsidiaries			0.024			
Repayment of lease liabilities	(0.160)	(0.118)	(4.034)	(5.674)	(13.849)	(3.590)
Acquisition of non-controlling interest		(2.318)		(1.397)	(1.397)	(0.020)
Dividends paid to shareholders of the Group	(13.295)	(12.195)	(11.547)	(11.731)	(11.731)	0.000
Dividends paid to non-controlling	(O.258)	(0.190)	(0.226)	(0.824)	(0.824)	(0.233)
shareholders of subsidiaries	,	. ,	(0.220)	(0.02 1)	(0.02 1)	(0.200)
Options settlement repayments	(O.319)	(4.896)				
Net cash from financing activities	(12.679)	(18.601)	(1.844)	13.419	2.712	128.821
Effect of exchange rate changes on cash and	(0.456)	(0.152)	0.047	(0.089)	(0.106)	(0.030)
cash equivalents	(/	(,		(,	(,	(,
Net (decrease)/increase in cash and cash equivalents	(2.908)	(0.442)	6.265	9.476	9.463	8.267
Cash and cash equivalents at the end of						
period	4.257	3.815	10.080	19.556	19.955	28.222

Revenue structure

Historical	ravanua	structure	tor eta	ากสวา	ana L	ZOCTOI	$\Delta C \Delta m$
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UB bn	2016	2017	2018	2019	17/16	18/17	19/18	RUB bn	2019	1q20	1q20/19
evenue	297.446	305.329	320.239	337.421	2.7%	4.9%	5.4%	Revenue	475.752	121.613	10.3%
y services:								By services			
Broadband Internet	66.771	70.785	80.042	83.873	6.0%	13.1%	4.8%	Mobile services	153.760	40.963	16.3%
TV services	23.599	27.348	34.464	37.132	15.9%	26.0%	7.7%	Fixed broadband	84.493	21.993	4.5%
Fixed telephony	87.703	78.445	69.983	61.738	-10.6%	-10.8%	-11.8%	Digital services	48.477	12.520	62.7%
Wholesale services	79.010	77.525	79.593	81.391	-1.9%	2.7%	2.3%	TV	37.360	9.489	1.7%
Rent of channels	10.538	9.437	9.582	9.674	-10.4%	1.5%	1.0%	Wholesale services	69.703	17.771	4.5%
Interconnect and traffic transit	35.102	33.253	33.256	30.295	-5.3%	0.0%	-8.9%	VPN	24.273	7.026	34.5%
VPN	20.823	21.981	23.433	27.558	5.6%	6.6%	17.6%	Interconnect and traffic transit	20.017	4.247	-28.1%
Rent & maintenance of telecom infrastructure	12.546	12.855	13.322	13.864	2.5%	3.6%	4.1%	Infrastructure services	15.689	4.064	17.6%
VAS & Clouds	18.245	26.013	36.902	49.799	42.6%	41.9%	34.9%	Rent of channels	9.724	2.434	0.4%
Other telecommunication services	14.352	16.854	12.076	14.274	17.4%	-28.4%	18.2%	Fixed telephony	60.824	14.189	-10.5%
Other non-telecommunication services	7.767	8.359	7.179	9.215	7.6%	-14.1%	28.4%	Other services	21.135	4.688	15.4%
Broadband Internet	22.4%	23.2%	25.0%	24.9%				Mobile services	32.3%	33.7%	
TV services	7.9%	9.0%	10.8%	11.0%				Fixed broadband	17.8%	18.1%	
Fixed telephony	29.5%	25.7%	21.9%	18.3%				Digital services	10.2%	10.3%	
Wholesale services	26.6%	25.4%	24.9%	24.1%				TV	7.9%	7.8%	
Rent of channels	3.5%	3.1%	3.0%	2.9%				Wholesale services	14.7%	14.6%	
Interconnect and traffic transit	11.8%	10.9%	10.4%	9.0%				VPN	5.1%	5.8%	
VPN	7.0%	7.2%	7.3%	8.2%				Interconnect and traffic transit	4.2%	3.5%	
Rent & maintenance of telecom	4.2%	4.2%	4.2%	4.1%				Infrastructure services	3.3%	3.3%	
VAS & Clouds	6.1%	8.5%	11.5%	14.8%				Rent of channels	2.0%	2.0%	
Other telecommunication services	4.8%	5.5%	3.8%	4.2%				Fixed telephony	12.8%	11.7%	
Other non-telecommunication services	2.6%	2.7%	2.2%	2.7%				Other services	4.4%	3.9%	
y management units:								By management units:			
b2c	133.917	136.304	137.745	140.338	1.8%	1.1%	1.9%	b2c	245.791	62.807	4.8%
b2b/b2g	102.195	109.209	121.509	137.726	6.9%	11.3%	13.3%	b2b/b2g	152.036	39.001	25.8%
b2o	56.851	55.061	56.389	55.096	-3.1%	2.4%	-2.3%	b2o	73.811	18.845	3.4%
other	4.483	4.756	4.595	4.261	6.1%	-3.4%	-7.3%	other	4.113	0.960	-9.4%
b2c	45.0%	44.6%	43.0%	41.6%				b2c	51.7%	51.6%	
b2b/b2g	34.4%	35.8%	37.9%	40.8%				b2b/b2g	32.0%	32.1%	
b2o	19.1%	18.0%	17.6%	16.3%				b2o	15.5%	15.5%	
other	1.5%	1.6%	1.4%	1.3%				other	0.8%	0.8%	

Operational data

Active mobile Internet users, change %

	2016	2017	2018	2019	1q20	17/16	18/17	19/18	1q 20/19
SUBSCRIBERS, mn									
Local telephony	20.6	19.1	17.4	15.7	15.3	-7.6%	-8.7%	-9.9%	-9.8%
B2C	17.1	15.7	14.2	12.6	12.3	-8.1%	-9.6%	-11.1%	-11.2%
B2B	3.5	3.3	3.2	3.0	3.0	-4.9%	-4.5%	-4.6%	-3.8%
Access	12.4	12.9	13.0	13.2	13.2	4.3%	0.8%	1.6%	1.9%
B2C: Broadband	11.6	12.0	12.0	12.2	12.2	2.9%	0.4%	1.2%	1.5%
B2B: Broadband + VPN		0.9	1.0	1.1	1.1		6.4%	6.0%	6.2%
Broadband by technology	12.4	12.7	12.8	13.0	13.0	2.8%	0.3%	1.5%	1.7%
xDSL	5.0	4.7	4.2	3.7	3.6	-5.6%	-9.7%	-12.2%	-12.9%
FTTx	7.4	8.0	8.5	9.2	9.4	8.5%	6.1%	8.3%	8.8%
xDSL	40%	37%	33%	29%	28%				
FTTx	60%	63%	67%	71%	72%				
Pay TV	9.3	9.8	10.2	10.4	10.5	4.9%	4.1%	2.6%	2.8%
IPTV	4.2	4.8	5.3	5.6	5.7	14.2%	9.0%	6.0%	6.3%
Cable TV	5.1	4.9	4.9	4.8	4.8	-2.8%	-0.7%	-1.2%	-1.1%
IPTV	46%	50%	52%	54%	54%				
Cable TV	54%	50%	48%	46%	46%				
ARPU, RUB									
Access									
B2C: Broadband	352	365	382	398	397	3.4%	4.7%	4.3%	0.0%
B2B: Broadband + VPN		1,875	3,123	3,426	3,368		66.5%	9.7%	3.1%
incl. Broadband FTTx									
B2C	332	344	362	377	376	3.4%	5.4%	4.1%	-0.3%
B2B	3,598	2,955	2,504	2,155	1,981	-17.9%	-15.3%	-13.9%	-10.2%
Local telephony									
B2C	257	249	240	230	229	-3.2%	-3.6%	-4.1%	-1.8%
B2B	630	634	613	607	597	0.7%	-3.4%	-0.9%	-0.5%
Pay TV (B2C)	206	226	242	250	257	10.0%	6.9%	3.3%	3.0%
incl. IPTV	278	298	314	316	319	7.4%	5.3%	0.5%	0.6%
Blended ARPU	455	487	527	544	551	7.0%	8.3%	3.2%	1.5%
MOBILE									
Data traffic (incl. MVNO), PB				3,317,238	1,112,569				68.9%
Churn, %				34.8%	8.6%				

39.1%

36.1%

38

Additional metrics

RUB bn	2016	2017	2018	2019	2019 restated	1q2O
OIBDA						
Operating profit	39.836	37.885	35.800	33.852	60.115	18.947
Depreciation, amortization and impairment losses	55.589	56.628	60.329	67.313	105.318	27.128
Expenses related to long-term incentive programme	1.347	2.344	3.638	4.007	4.007	0.714
Expenses related to pension program subject to adjustment	1.047	(0.170)	1.133	1.354	1.354	0.293
OIBDA	96.772	96.688	100.900	106.526	170.794	47.082
OIBDA margin	32.5%	31.7%	31.5%	31.6%	35.9%	38.7%
FREE CASH FLOW						
Net cash from operating activities	67.177	71.769	77.244	99.421	144.203	17.033
Purchase of PPE and intangible assets	(61.857)	(60.752)	(73.179)	(100.513)	(134.383)	(26.025)
Proceeds from sale of PPE and intangible assets	7.978	9.368	10.097	9.532	9.434	1.617
Interest received			0.589	0.798	0.693	0.199
Subsidy from Government				13.572	13.572	1.229
Free Cash Flow (FCF)	13.298	20.385	14.751	22.810	33.519	(5.947)
NET DEBT						
Non-current loans and borrowings	124.510	166.660	174.371	219.319	280.570	374.903
Current loans and borrowings	62.595	24.712	29.908	21.873	81.277	54.775
Gross debt	187.105	191.372	204.279	241.192	361.847	429.678
(-) Cash & cash equivalents	(4.257)	(3.815)	(10.080)	(19.556)	(19.955)	(28.223)
(-) Other financial assets	(5.367)	(5.963)	(7.487)	(8.888)	(8.888)	(8.634)
Net debt	177.481	181.594	186.712	212.748	333.004	392.821
Net debt / OIBDA LTM	1.8x	1.9x	1.9x	2.0x	1.9x	2.2x

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Contacts

Investor relations

Office: +7 (499) 995 9780

E-mail: ir@rt.ru

Web: www.company.rt.ru/en/ir/